## LEADER'S POST-CONVERSATION REFLECTION GUIDE

### Instructions

Use this reflection guide within 24 hours of your tough conversation. Take time to consider each question deeply. Focus on learning and improvement rather than judgment.

### **Core Reflection Questions**

1. Preparation & Approach		
How well did I prepare for this conversation, and what impact did that preparation have?		
What worked well:		
What I'd do differently:		
2. Emotional Awareness		
How effectively did I manage both their emotions and my own?		
Their emotional state:	1	
My emotional state:		
Key moments of tension:		
3. Behaviour Focus		
Did I maintain focus on specific behaviours rather than traits or personality?		
Behaviours discussed:		
Times I may have strayed		
into traits:		
4. Communication Effectiveness		
How well did I use the different points of communication?		
Points used:		
Effectiveness:		
Missed opportunities:		

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5. Psychological Safety		
Did I maintain an environment where they felt safe to be honest?		
Safety indicators:		
Areas of concern:		
6. Next Steps Clarity		
How clear were the agreed actions and follow-up plan?		
Specific commitments made:		
Timeline established:		
Follow-up plan:		
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7. Personal Impact		
What did this conversation teach me about myself as a leader?		
Key insights:		
Growth areas:		
8. Relationship Impact		
How has this conversation affected our working relationship?		
Current state:		
Future considerations:		
9. Moving Forward		
What specific actions will I take to improve my approach next time?		
Skills to develop:		
Resources needed:		
Support to seek:		

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Action Planning		
Based on these reflections, I will:		
Start doing / Stop doing / Continue doing		
Follow-up Timeline		
Next check-in date:		
Key milestones to monitor:		

Remember: Every tough conversation is an opportunity for growth.

Support mechanisms to put in place: